



April 30, 2024

<<Provider Name>>  
<<Address Line 1>> <<Address Line 2>>  
<<City>>, <<ST>> <<Zip>>

## Notice of Suspension to APTC Enrollee's Provider

Dear <<Provider Name>>

According to our records, you provided medical services to the enrollee(s) referenced below. The enrollee(s)' premium payment is delinquent and claim payments for covered services rendered are suspended. The suspension period starts on **May 1, 2024** and ends **June 30, 2024**.

The Affordable Care Act allows enrollee(s) receiving federal Advance Premium Tax Credits (APTCs) and/or California premium subsidies a three-month grace period to make payment of all premiums due. During the first month of the grace period, coverage remains in effect without disruption of claim payments for covered services. During the second and third month of the grace period, claim adjudication process for services rendered during this period are placed in pending status.

If the enrollee(s) makes timely payment of full premium due before **June 30, 2024**, the coverage will reinstate and claims for covered services will be eligible for payment review.

The following enrollee(s)' IEHP Covered health coverage is impacted:

- <<Subscriber 1>>

If you have any questions, please call IEHP Covered at **1-855-433-IEHP (4347)**, Monday–Friday, 8am–6pm. TTY users should call **711**.

Sincerely,

IEHP Covered